

# Land Development Services

## FY 2015 Adopted Budget Plan: Performance Measures

---

### Site Development Services

#### Goal

The goal of the Site Development Services (SDS) cost center is to ensure that land development, including public and private facilities, is designed and constructed to protect: the integrity of public infrastructure, erosion and sediment control, drainage of stormwater, the conservation of trees, zoning compliance and the protection of public waters by:

#### Objective

To resolve default situations so that no more than 3 percent of defaults are deemed developer irresolvable and must be completed by the County.

#### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2011 Actual	FY 2012 Actual	FY 2013 Estimate/Actual	FY 2014	FY 2015
<b>Output</b>					
Bonded projects at year-end	694	685	685 / 616	616	616
<b>Efficiency</b>					
Bonded projects per staff	99	114	114 / 103	103	103
<b>Outcome</b>					
Percent of projects in irresolvable default which must be completed by the County	1%	1%	3% / 2%	3%	3%

# Land Development Services

## FY 2015 Adopted Budget Plan: Performance Measures

---

### Objective

To review site and subdivision-related plans within target timeframes, while continuing to identify potential deficiencies in proposed development projects so that none of the development projects cease construction as a result of these deficiencies.

### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2011 Actual	FY 2012 Actual	FY 2013 Estimate/Actual	FY 2014	FY 2015
<b>Output</b>					
Site and subdivision reviews processed	173	168	168 / 224	224	224
Minor plans and special studies processed	1,197	1,049	1,049 / 1,126	1,126	1,126
<b>Efficiency</b>					
Plan reviews completed per reviewer	72	81	81 / 84	84	84
<b>Service Quality</b>					
Average days to review a major plan	58	68	60 / 83	60	60
<b>Outcome</b>					
Construction projects required to cease as a result of deficiencies identifiable on the plan	0	0	0 / 0	0	0

# Land Development Services

## FY 2015 Adopted Budget Plan: Performance Measures

### Building Code Service

#### Objective

To provide inspection service on the day requested 97 percent of the time, while ensuring that 0 percent of buildings experience catastrophic failure as a result of faulty design.

#### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2011 Actual	FY 2012 Actual	FY 2013 Estimate/Actual	FY 2014	FY 2015
<b>Output</b>					
Building inspections	131,236	136,532	136,532 / 150,877	150,877	150,877
<b>Efficiency</b>					
Inspections completed per inspector	3,860	4,267	4,267 / 4,310	4,310	4,310
<b>Service Quality</b>					
Percent of inspections completed on requested day	99%	100%	97% / 100%	97%	97%
<b>Outcome</b>					
Percent of buildings experiencing catastrophic system failures as a result of building design	0%	0%	0% / 0%	0%	0%

#### Objective

To issue 60 percent or more of building permits on the day of application.

#### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2011 Actual	FY 2012 Actual	FY 2013 Estimate/Actual	FY 2014	FY 2015
<b>Output</b>					
Permits issued	52,450	54,138	54,138 / 59,714	59,714	59,714
<b>Efficiency</b>					
Permits issued per technician	5,245	7,734	7,734 / 6,635	6,635	6,635
<b>Outcome</b>					
Percent of permits issued on day of application	63%	64%	60% / 65%	60%	60%