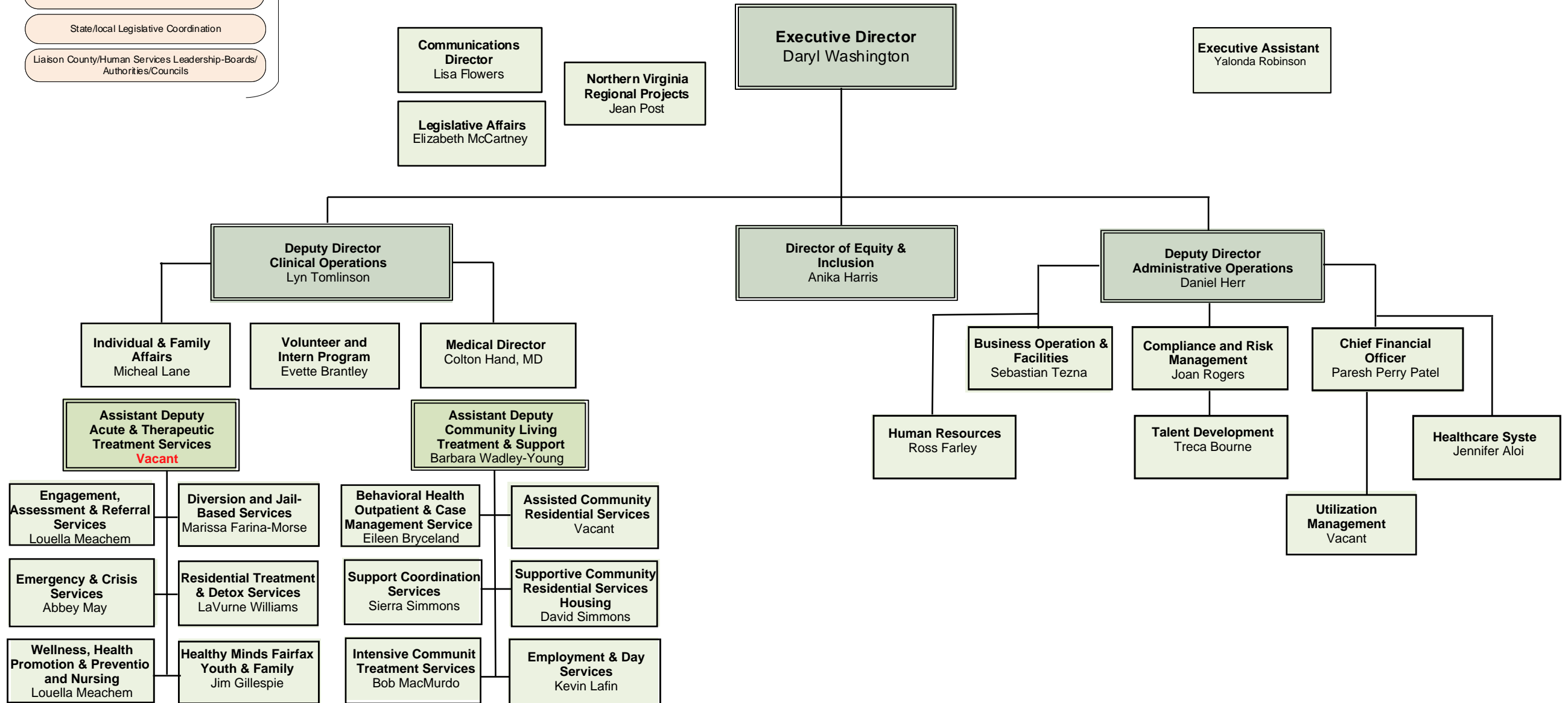


Fairfax-Falls Church Community Services Board Executive Organization Chart

June 2022

- CSB Board
- Agency Strategic Planning & Leadership
- State/local Legislative Coordination
- Liaison County/Human Services Leadership-Boards/
Authorities/Councils



CSB Deputy Director Clinical Operations

Consumer and Family Affairs

Medical Services

Special Projects

Housing

Assistant Deputy for Acute & Therapeutic Treatment Services

Assistant Deputy for Community Living Treatment & Supports

Engagement, Assessment & Referral Services

- Call Center
- Walk-in & Engagement Services
- Assessment Unit
- System Navigation

Diversion and Jail-Based Services

Emergency & Crisis Services

- Emergency
- Mobile Crisis Unit
- Crisis Care Program
- Civil Commitment Program

Residential Treatment & Detox Services

- Cornerstones
- Crossroads
- A New Beginning
- Steps to Recovery
- Contracted Services (SUD)
- General Case Management
- New Generations
- Residential Admissions Unit
- Fairfax Detoxification Center
- Detox Diversion

Wellness, Health Promotion & Prevention Services, and Nursing

- Community wide prevention and promotional efforts such as Mental Health First Aid, skill building and awareness issues
- Promotes and implements community capacity building activities
- Initiates/maintains ongoing collaboration with human services agencies, schools and community coalitions
- Fosters and supports evidence-based practices, programs and services

Youth and Family

- Behavioral Health Outpatient & Case Management Services
- Juvenile Forensic Services
- Care Coordination
- Hospital and Residential Discharge Planning

Behavioral Health Outpatient & Case Management Services

- Case Management for persons with Serious Mental Illness (SMI)
- Adult Outpatient Treatment (Mental Health & Substance Use Disorder)
- Related Medication Clinics
- Adult Partial Hospitalization

Assisted Community Residential Services

- DD Group Homes & Apts
- DD Drop-In Services
- DD Respite & Emergency Facility
- Assisted Living Facility (ALF) for persons with mental illness
- Contract monitoring of DD & ALF residential service providers

Support Coordination

- Eligibility Screening & Intake for Developmental Disability Waivers (DDW)
- Support Coordination for persons with DDW
- Case Management for persons on the DDW waitlist
- Youth in transition from school

Supportive Community Residential Services




- A continuum of residential supports for adults with SMI
- Group Homes & Apartments (e.g. New Horizons and RIC-Residential Intensive Care)
- Drop-In life-skill, medication, and community supports
- Contract monitoring of residential service providers

Intensive Community Treatment Services

- Intensive Case Management
- Program for Assertive Community Treatment (PACT)
- State Hospital and Forensic Discharge Planning
- Mandatory Outpatient Treatment (MOT) & NGRI (Not Guilty by Reason of Insanity)
- Project for Assistance in Transition from Homelessness (PATH) & Hypothermia

Employment & Day Services

- Range of DD & Behavioral Health Employment & Day services
- Self-Directed Services
- First Episode (Turning Point)
- Psychosocial rehabilitation
- Contract monitoring of BH & DD Employment and Day Service Providers.

-  Cross Cutting Services
-  Episodic Treatment
-  Community Living

CSB Deputy Director Administrative Operations

Business Operations/Facilities Management

- Oversight of CSB administrative support activities
- Financial assessment/screening for public assistance and health care programs
- Coordination of free medication to pharmaceutical assistance programs
- Business process management related to health care
- Maintenance of the CSB medical records
- Oversees the Credentialing program to ensure staff licensing standards and revenue maximization
- Manages all aspects of CSB facilities.
- Serves as subject matter expert to architects, planners and project managers on construction and rehabilitation projects impacting CSB services.
- Integrates strategic goals into Capital Planning process
- Oversees CSB emergency management and COOP Operations

Financial

- Programmatic and strategic financial support for CSB operations, as well as transactional support for daily operations
- Budget oversight, including creation and management of CSB annual budget
- Responsible for medical billing process
- Utilization management and review

Human Resources

- HR Operations/Payroll
- Employee Relations
- Staffing
- Workforce Planning

Healthcare Systems

- Electronic Health Record (EHR-Credible)
- Telecommunications & Asset Management (Phones, Desktops/Laptops, Tablets)
- Local EHR Help Desk Operations
- Data Analysis and Reporting (Business Intelligence)
- Telehealth Support
- County DIT Liaison
- Manages and coordinates the Community Services Performance Contract
- Manages agency data and performance management activities
- Coordinates data quality improvement strategies

Compliance and Risk Management

- Manages the CSB's Corporate Compliance Program focusing on State, Federal healthcare regulatory requirements, best practices and internal as well as external audits
- Integrates Medicaid, Medicare and other third party payer requirements into clinical and administrative operations
- Upholds Quality Assurance program for program licensing, humanrights, risk management, adverse incident analysis, and improvements to ensure safety
- CSB-wide talent development program management and consultation
- Behavioral health training and development coordination and support
- Regulatory compliance training coordination, support, and tracking
- CSB Employee U support and administration
- Talent development and training